

### Annual Report 2017–18



Association for Children with a Disability Support Educate Influence



### About ACD

Our vision is for children with a disability and their families to enjoy the **same rights and opportunities** as all Victorian children.

We **empower families** with knowledge, skills and confidence to advocate for their child and family.

We also work with **policymakers** and **professionals** to improve how schools and other services are inclusive of the needs of children with a disability.

Parents and professionals can access ACD services across Victoria through our:

- Advocacy Support Line
- Workshops and parent support groups
- Online resources

For more information go to www.acd.org.au

"We have never felt so comfortable out in a public setting as we did last night. It was fantastic to be out and involved." ~ Parent who attended Dream Night

### Contents

President's Report01
CEO's Report
Our Impact 2017-1803
One family's story04
ACD Support
ACD Educate
ACD Influence
ACD Projects
ACD Inclusive Family Fun
Committee of Management
Governance Report 12
Treasurer's Report
Auditor's Report14
Balance Sheet
Profit & Loss Statement
ACD Partners

We empower parents with the skills, knowledge and confidence to advocate on behalf of their child and family.

Photo credit: Cormac Hanrahan

### President's Report

At the heart of ACD is our vision that children with a disability and their families enjoy the same rights and opportunities as all children and families in Victoria.

ACD is led by and for families of children with a disability and people with a disability.

Our rules of governance embed this approach — at least 60% of our board must be a family member of a child with a disability or a person with a disability. This results in a strong, passionate and skilled governance group which sets the vision and strategic focus for the organisation.

Over the past 12 months we have been delighted to see positive action on issues we have been advocating for over many years:

- Needs-based assessment to access the Program for Students with Disabilities which is being piloted in 100 schools across Victoria.
- The commitment of the Victorian Government to supporting disability advocacy as an important safeguard against the abuse of people with a disability.
- The entry of more than 3,500 Victorian children into the NDIS.

At a governance level we have had a strategic focus on partnerships and quality assurance.

ACD has worked with a broad range of partners to ensure the scope and reach of our work is of the highest quality. Thanks in particular to the Ethnic Communities Council of Victoria, Centre for Culture Ethnicity and Health, Action on Disabilities in Ethnic Communities (ADEC), Early Childhood Intervention Australia — Victoria, the Victorian Advocacy League for Individuals Over the past 12 months we have empowered more than 4,000 families. More than 93% of parents reported an improvement in their child's situation.

with Disability (VALID), the Disability Advocacy Resource Unit (DARU), National Disability Services, Zoos Victoria, MyTime and Very Special Kids. In addition, we have partnered with more than 60 local government authorities, schools and disability services to roll out our community education workshops across Victoria.

We are pleased to state that ACD successfully transitioned to ISO 9001:2015 and as part of this, we were re-issued certification in relation to the Human Services Standards. The auditor, HDAA, commended ACD on our service delivery practices; based on a review of evidence from documents and records as well as discussions with management, staff and families who have accessed our services.

Whilst only a small team, there is a strong commitment to empowering families through information and Individual Advocacy Plans. The organisation also demonstrated a clear intention to improve the lives of the whole family unit through relevant supports and information provision.

None of this would have been possible without the long-term support of the Victorian Government, the Department of Health and Human Services, the Department of Education and Training, and in the last 12 months, the National Disability Insurance Agency. We look forward to continuing our work together.

#### GEORGINA FROST PRESIDENT

# CEO's Report

Over the past 12 months ACD has energetically prepared as many families as possible for the transition to the NDIS.

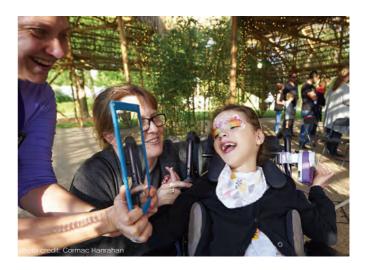
More than 2,500 families attended our NDIS Be Prepared Not Scared workshops across Victoria and more than 90% of attendees reported having significantly increased confidence and understanding of the NDIS following the workshop.

A further **250 professionals attended our professional development workshops** where we explored how to support families as they navigate the NDIS.

ACD has been able to support the unique and varied needs of families through the NDIS transition period with the support of the Victorian Government. In addition to the workshops, ACD was supported by the NDIA to facilitate 25 peer support groups. With groups across Victoria, the focus was on bringing parents together to share their NDIS journey and support each other.

In addition to our NDIS preparation work, ACD continued to support families with oneto-one advice and advocacy support. ACD undertook **726 advocacies** in the financial year, the majority of which were related to education. Pleasingly, **93% of parents reported an improvement in their situation**.

Finally, I couldn't report on the last 12 months without mentioning our wonderful partnership with Zoos Victoria and Gandel Philanthropy which culminated in the Dream Night event.

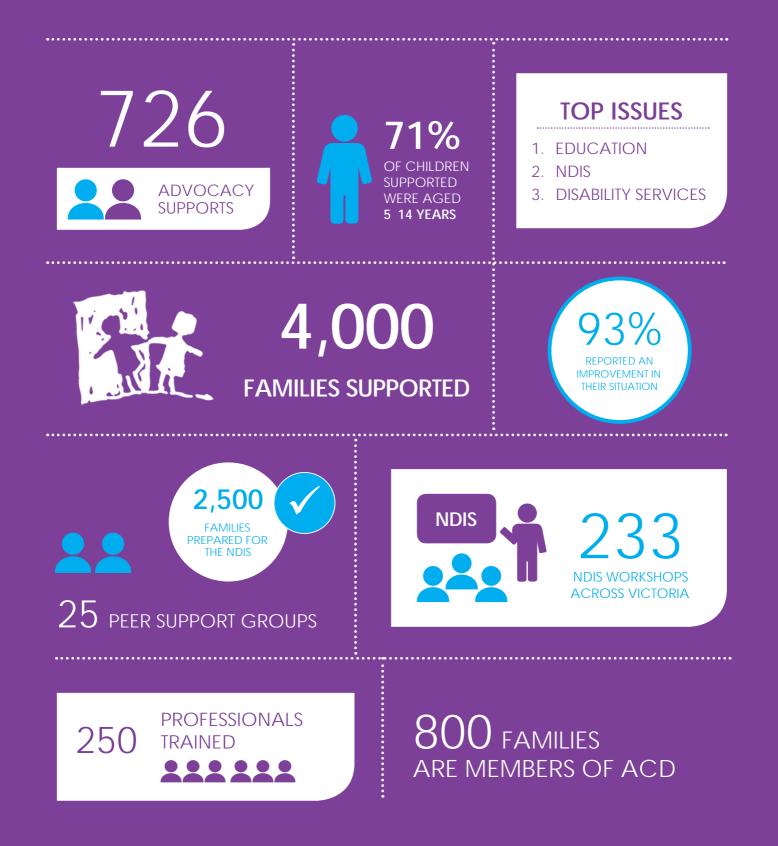


ACD responded to this period of NDIS transition to ensure that as many families as possible have a positive outcome as they enter the NDIS.

Families reported that they have increased confidence to go to places like the zoo as a result of this event. A wonderful outcome for our vision of children with a disability enjoying the same opportunities as all children and families in Victoria.

#### EDDIE CHAPMAN CEO

# Our Impact 2017–18



# One family's story

Our son Adam has autism and ACD first supported us with the transition from early intervention and kinder to mainstream school. It was great to touch base and check that we were doing all the right things to support our son.

Adam also has asthma, anaphylaxis and immune deficiencies so we have to keep on top of his medical needs as well.

When Adam was six, he fell over at school and grazed his ankle which resulted in sepsis (a medical emergency) and we nearly lost him. He spent his first term of school at RCH having reconstructive work on his foot and was in a wheelchair.

It was incredibly frustrating when Adam returned to school because it was all about funding and getting the school to make adjustments to meet his needs. I struggled to make sense of the education policies and to get even simple things put in place, such as a disabled toilet and a ramp.

I had lots of conversations with ACD and they gave me strategies to work with the school. An ACD Support Advisor helped me to plan and prepare for school meetings and keep things on track. ACD helped us put clear processes in place with the school, which included having face-to-face meetings with minutes so that we could follow things up. Our two big issues now are the transition to secondary school and the NDIS. We always have to do lots of work in the background before we get results. Regular contact with ACD keeps me up-to-update with the latest information and helps me stay positive.

When I attended the ACD NDIS workshops and peer support groups it was good to be around other people who were facing similar challenges. Our lives are complicated and finding a way to navigate through it all has been a lifesaver.

We get support from lots of other organisations that focus on a specific area — like being an amputee, autism or medical issues — but ACD represents the overall way we need to operate as a family and brings it all together.

Adam is now well and loves going to school. He's proud of his achievements and is working hard. We are still working with the school through the next phase of our son's life. Things are always evolving for us and ACD is there to support us at every stage.

Fiona

# ACD Support

ACD provided a total of **726 advocacy supports** to families of children with a disability. We empowered them to be their child's best advocate.

We supported families from across Victoria with 14% coming from regional and rural Victoria. Around 20% of our parents are from a Culturally and Linguistically Diverse (CALD) background.

We worked on an individual basis with families to provide information, support and advocacy around their rights and responsibilities.

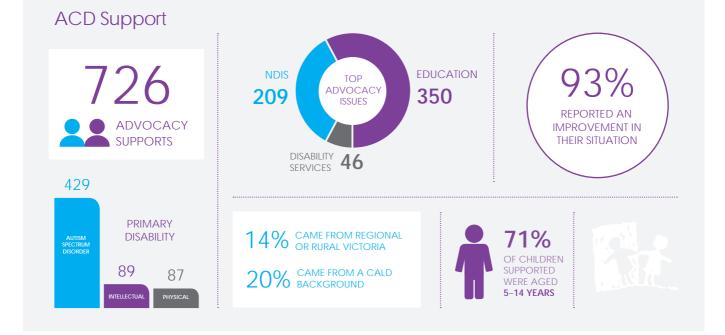
Families were given the time and support to clarify their current situation as well as an opportunity to discuss and develop strategies to resolve issues or concerns. We provided tips on how to advocate for their child and move into the future with confidence.

Information provided to families included resources that covered education planning, disability services and the NDIS. Families tell us they frequently use these resources as ongoing reference tools. "Fantastic understanding of issues, great referrals and excellent information."

~ Parent

The top issue parents contacted us about was their child's **education** (both specialist and mainstream), followed by **the NDIS**.

Pleasingly, our post support surveys demonstrated that more than 93% parents reported an improvement in the situation they sought support on.



### ACD Educate

The last 12 months have been extraordinary, with **223 NDIS preparation workshops** held across Victoria.

Above all else, the numbers speak for themselves. To put them into perspective, this equates to **more than one workshop a day** during each school term.

To ensure our material was relevant to all audiences, ACD partnered with organisations such as the Ethnic Communities Council of Victoria and Early Childhood Intervention Australia - Victoria to meet the needs of families from CALD backgrounds and families with younger children.

In addition, we worked with schools, local government and community centres across Victoria, who hosted our workshops and helped promote them to families in their local communities.

Our workshops had the desired effect as evidenced by the participant evaluations. These demonstrated that **parents left with an increased understanding of the NDIS**, goal-setting, choice and control, and how to implement their child's plan.

Key to this has been ACD's NDIS Planning Workbook which continues to be regarded as the best parent-focused planning resource there is. With over 5,000 copies distributed, it is has been used by families, service providers and other agencies, including the NDIA itself.

In addition to workshops for families, ACD Educate delivered workshops for professionals who work with children with a disability. These workshops took a deeper look at the NDIS and the best way to support families as they navigate this process. More than **250 teachers, child and maternal health workers and family support workers** participated.



"If you haven't started planning, I suggest you book into an ACD workshop and get informed."

~ ACD NDIS Workshop participant

# ACD Influence

We continued to use our voice for an inclusive Victoria where all children are **supported to have the same opportunities for success** in life.

ACD contributed its knowledge of the needs, issues, barriers and successes being experienced by children with a disability and their families in a wide range of consultations and advisory forums.

#### Over the past 12 months ACD actively participated in:

- The Victorian Government NDIS Implementation Task Force, including participating in a range of sub-committees including Participants with Complex Needs, Participant Readiness, Workforce Development and Cross Sector Working Groups
- NDIA Early Childhood Early Intervention Pathway Consultation
- Brotherhood of St Laurence Local Area Coordination Partnership Committee
- Autism State Plan Advisory Group
- Department of Education and Training Disability
   Partnerships Stakeholder Reference Group
- Department of Education and Training Victorian Home Education Advisory Committee
- Department of Education and Training/Deloitte School Disability Funding Model Focus Group
- Department of Education and Training Victorian Education Excellence Awards
- Nationally Consistent Collection of Data on School Students Reference Group
- VCOSS Education Equity Coalition
- VCOSS consultations on Supported School Transport and the NDIS
- Commission for Children and Young People Inquiry into services provided
   to vulnerable children with complex medical needs and/or disability

### ACD Projects



**CHANGING PLACES** 

Changing Places is a national initiative that advocates for fully accessible public toilets across Australia.

Recognised as world's best practice, Changing Places facilities include a hoist, peninsular style toilet and an adult-sized change table. They are an essential amenity for people with severe and profound disability, their families and carers.

ACD is proud to have supported the launch of **35 accredited Changing Places** facilities in the last financial year.

The project owes its success to the collaborative efforts of government, business, industry and advocates across Australia.

While we are no longer actively involved in Changing Places, we continue to be passionate supporters of the concept.



ACD CONNECT PEER SUPPORT GROUPS

Every parent of a child with a disability has travelled a unique journey, full of joys and challenges. Peer support groups offer families a vital source of support by creating a 'safe' environment with others on the journey. Parents can share their experiences and feel more confident, knowledgeable, capable, and less isolated.

Over the past year ACD Connect has facilitated **25 peer support groups** across Victoria. We have partnered with local councils, MyTime groups and Very Special Kids. The initial focus of the ACD Connect groups was the transition to the NDIS and sharing knowledge and experiences as families undertake the NDIS entry process.

Families reported an increase in knowledge and confidence about the NDIS as a result of being part of an ACD Connect group.



"I was quite unsure about the NDIS but through ACD Connect I was able to do the NDIS planning for my child. Other group members said they were able to manage NDIS planning with the support they gained."

~ ACD Connect participant



**ENGAGING WITH CALD FAMILIES** 

ACD commissioned a report into how we engage with families from CALD backgrounds. Undertaken by Dr Deb Absler from Melbourne University, the report highlighted the need to collect consistent data in relation to CALD families. Around **20% of families accessing ACD's support services were from a CALD background**.

As part of the project, ACD collaborated with Action on Disabilities in Ethnic Communities, the Ethnic Communities Council of Victoria and the Centre for Culture Ethnicity and Health to review our NDIS preparation workshops and produce Easy English versions of workshops and our NDIS Planning Workbook.

Families who gave feedback as part of the report stated that **ACD provided clear and comprehensive information** and many appreciated that they received very concrete ideas and advice. Families also commented on the usability of information that was provided, both verbally and in writing, and that they referred to this material regularly. ACD staff also reported increased confidence in engaging with CALD families.



STRENGTHENING PARENT SUPPORT PROGRAM

The Strengthening Parent Support Program is for parents and carers of children from birth to 18 years who have a disability or developmental delay.

The program provides peer support groups and information to parents and carers to support them in their parenting role.

ACD acts as a network coordinator bringing together Strengthening Parent Support Program providers from across Victoria for professional development and to **share best practice and resources**. The providers include:

#### Metropolitan

Anglicare Victoria Mackillop Family Services Melbourne City Mission MOIRA

#### **Regional and Rural**

Benalla Support Group for Children with Special Needs Inc. Gateways Support Services Inspired Carers The LEAP Centre MPower Noah's Ark Inc. Pinarc Disability Support Rights Information and Advocacy Centre (RIAC) Uniting Wimmera

# ACD Inclusive Family Fun

ACD is passionate about all children with a disability enjoying the **same opportunities** as other children.

The collaboration between Zoos Victoria, ACD and Gandel Philanthropy is an innovative partnership designed to create **social and community participation opportunities** for children with a disability and their families.

Our partnership culminated in the special Dream Night event at Melbourne Zoo, which welcomed **1,300 parents, children with disability, siblings and carers** to a magical night of disability accessible animal keeper talks and entertainment provided by a range of community groups that support child performers with a disability.

This was made possible through the support of Gandel Philanthropy.

Through guidance and advice from ACD, Melbourne Zoo staff and volunteers increased their knowledge of disability needs. The zoo was very responsive to recommendations on **increasing accessibility** via an audit of the site and adopted ideas such as a sensory map into their regular zoo service offer.

For many families of children with a disability who attended Dream Night, it was their first time to visit Melbourne Zoo due to concerns about accessibility, lack of confidence being in large crowded venues and events, and fear of being judged by others. Our thanks to Zoos Victoria, Tennis Australia, Circus Quirkus and Gandel Philanthropy.

We were delighted that post-event surveys revealed increased confidence to visit the zoo and similar venues during regular visiting hours.

An overwhelming number of positive testimonials were received from families, many commenting on the high level of inclusion and the detailed planning and thought that had gone into the event.

In addition to Dream Night, we were delighted to partner with Tennis Australia to give **75 families** the opportunity to attend the Australian Open and to partner with Circus Quirkus in Melbourne, Bendigo and Geelong to provide circus tickets to **147 families**.



# Committee of Management



ACD PRESIDENT GEORGINA FROST



ACD VICE PRESIDENT MATTHEW HOLLAND



SECRETARY ELIZABETH ELLIS



TREASURER NICOLE BUTERA



COMMITTEE MEMBER CARA SCOTT



COMMITTEE MEMBER MATHEW HILAKARI



COMMITTEE MEMBER SARAH MITCHELL



COMMITTEE MEMBER FIONA SHAW



COMMITTEE MEMBER ALISON POLYIK

ACD Annual Report 2017–18

### Governance Report

# Our Committee of Management (CoM) is composed of people with a diverse range of experience and skills.

60% of the ACD Committee is made up of parents and relatives of children with a disability and people with a disability. Our Committee also brings experience and skills in accounting, law, marketing, communications and government policy.

We would like to acknowledge the following office holders for their dedication and hard work:

- Treasurer Nicole Butera
- Chair Communications & Marketing Sub-Committee – Sarah Mitchell
- Chair Policy Sub-Committee
   Matthew Holland

We would also like to farewell two long-term Committee members:

#### Louise Anderson

Louise became aware of ACD and the work we do as a parent accessing our help line and seeking support. Louise joined CoM in 2012, serving as a valuable member of the Finance Sub-Committee and ACD Secretary from 2013 to 2017. Louise brought her professional experience as an accountant and lived experience as mother to Dean to the board table. Louise's commonsense views, knowledge of finance and understanding of the disability sector were highly valued by CoM.

We thank Louise for her significant contribution and dedication assisting ACD and the Finance Sub-Committee during her time on CoM.

#### Mel Spencer

Mel joined CoM in 2015 bringing with her extensive experience gained through an 18 year career with Victoria Police and the lived experience as mum to three children with ASD. Mel is a passionate advocate for the needs of families of children with a disability.

Mel participated in a range of ACD projects including contributing to the PEP-Talks resource, helping build capacity in the regional Strengthening Parent Support Program network facilitated by ACD and as a member of the Quality Sub-Committee. Mel resigned from CoM to focus on her 'different journeys' project — organising social gatherings for teens living with ASD to develop confidence and build relationships.

GEORGINA FROST PRESIDENT

### Treasurer's Report

In this current environment, with all the challenges, opportunities and uncertainty surrounding the NDIS, **ACD has had a great year, finishing** 2018 with a surplus of \$52,000.

This would not have been possible without the continued effort of ACD's CEO and staff to ensure that we are operating efficiently and effectively whilst still maintaining a high quality of service to all the families that we have supported during the year.

ACD's day-to-day financial administration is looked after by Kathryn Goldsmith from K Goldsmith Bookkeeping Services. Our Finance Sub-Committee remained active during the year which ensures strong governance and robust management in relation to our finance processes.

Our income from government grants remained consistent this year. Our team sought out many new opportunities throughout the year leading to several specific projects that we received funding for including: CALD research project, ACD Connect project, Sector development rural workshops and Changing Places. Our income from project work increased by \$253,000 on the previous year. Membership income was in line with the prior year \$7,000 and donations were up \$30,000 to \$40,000 in the current year. Our marketing team continue to have a focus on increasing our membership base.

Salaries and wages continue to be our largest expense and as we saw our project work increase, we saw an increase in salaries paid throughout the year to cover this work.

ACD has a healthy net asset position of \$721,000 with cash reserves of \$1.79 million which includes \$842,000 of grants received in advance.

We look forward to the coming year and the work we will do supporting families.

NICOLE BUTERA TREASURER

### Auditor's Report

#### **AUDITOR'S REPORT**

I have audited the financial statements for the Association for Children with a Disability Inc. as set out in the Balance Sheet, Income and Expenditure Statement, Statement of Cash Flows and Notes for the year ended 30th June, 2018.

My audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the financial statements are free of material misstatements.

My procedures included examination, on a test basis, of the evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial statements are presented fairly in accordance with accounting standards and other mandatory professional reporting requirements.

#### **AUDITOR'S OPINION**

The audit opinion expressed in this report has been formed on the above basis. In my opinion, the financial statements present fairly in accordance with applicable accounting standards and other mandatory professional reporting requirements, the financial position of Association for Children with a Disability Inc. as at 30th June 2018 and the results of its operations for the year then ended.

JOHN PAYNE FCPA, DEVENNY PAYNE TAXATION & BUSINESS SERVICES

### **Balance Sheet**

As at 30 June 2018

	2018	2017
EQUITY		
Members' Equity	669,317	477,308
Surplus/(Deficit)	52,246	192,159
Total Equity	721,563	669,467
CURRENT ASSETS		
Cash Reserve Bonus	84,488	83,608
Cheque Account	1,183,145	614,786
Gift Fund Account	116,920	20,134
Term Deposit #1	106,066	106,066
Term Deposit #2	107,766	106,517
Term Deposit #3	54,566	53,451
Term Deposit #4	135,949	133,139
Trade Debtors	2,250	820
Total Current Assets	1,791,149	1,118,520
NON-CURRENT ASSETS		
Office Furniture & Equipment	107,441	78,361
Less Accumulated Depreciation & Impairment	34,602	34,730
Total Non-Current Assets	72,840	43,631
Total Assets	1,863,989	1,162,151
CURRENT LIABILITIES		
Trade Creditors	29,023	14,250
Westpac VISA	1,807	1,096
ACD Connect Cards	(328)	(1,113)
Provision for Annual Leave	57,741	49,229
Provision for Long Service Leave	94,822	63,200
Superannuation Contribution Payable	10,297	4,702
Provision for GST & PAYG Withholding	106,135	34,788
Grants Paid in Advance	842,931	326,532
Total Liabilities	1,142,427	492,683
Net Assets	721,562	669,468

### Profit & Loss Statement

As at 30 June 2018

	2018	2017
INCOME		
Changing Places Income	20,930	6,109
DHHS Information	264,835	251,717
DHHS Advocacy	163,993	157,039
DOH - HACC	12,461	11,989
Donations	39,982	8,971
ACD Educate	7,350	18,962
DHHS - Industry Development	_	7,950
Sundry Income	1,480	1,697
DET - Wellbeing, Health & Engagement	173,944	176,673
DHHS - Minor Capital Grant	_	2,500
DHHS - Accreditation Funding	2,131	2,131
Gross Profit from Trading	687,106	645,737
OTHER INCOME		
Interest Received	9,173	10,280
Memberships	7,424	9,346
Other Revenue	864,729	611,211
Total Other Income	881,326	630,837
Total Income	1,568,432	1,276,574
EXPENDITURE		
Accrued Annual Leave	8,511	(738)
Accrued Long Service Leave	31,622	14,022
ACD Connect Expenses	8,961	29,526
Assets Less Than \$20,000 Write-off	18,735	525
Auditor's Remuneration - Audit & review of financial reports	2,745	1,950
Bank & Payroll Charges	1,250	954
Bookkeeping Fees	13,618	8,190
Committee Meetings	2,920	1,307
Committee Reimbursements	467	341
Compliance & Quality Expense	19,972	6,628
Computer Maintenance	43,584	20,236

Surplus/(Deficit)	52,246	192,159
Total Expenditure	1,516,186	1,084,416
Workshop Expenses	5,371	709
Workcover	17,261	12,431
Travelling Expenses	4,272	1,244
Telephone	15,954	15,975
Superannuation Contributions	85,408	55,917
Subscriptions	3,840	1,885
Staff Training & Welfare	11,291	14,878
Security Expenses	372	2,304
Salaries - Staff	916,944	499,041
Salaries - Salary Sacrifice	_	105,518
Repairs & Maintenance	8,485	7,140
Rent	66,653	68,458
Relocation Expenses	_	23,222
Recruitment Expenses	3,819	1,036
Rates & Taxes	2,001	3,490
Product Development	78,350	94,781
Printing & Stationery	21,993	8,426
Postage	7,787	5,984
Office Restructure Expenses	14,384	
Marketing & Promotion	41,939	12,799
Light & Power	4,272	5,564
Leasing Charges - Photocopier	3,221	5,021
Kilometres Reimbursed	14,856	16,162
Insurance	1,547	2,147
Information Resource Production	1,399	22,245
Gifts	1,399	1,017
EXPENDITURE (continued) Depreciation - Office Furniture & Equipment	15,016	14,082
	2010	2017
	2018	2017

### ACD Partners

ACD collaborates with organisations across Victoria for the best outcomes for children and families. **Thank you** to the following organisations for your support:

Action on Disability within Ethnic Communities (ADEC) Anglicare Victoria Amaze Aspergers Victoria Autism Spectrum Education Ballarat Autism Network **Baw Baw Shire Council Bayside Special Developmental School** Benalla Support Group for Children with Special Needs Inc. Biala Peninsula Brimbank City Council Catholic Education Melbourne Early Childhood Intervention Australia - Victoria City of Port Phillip City of Yarra Circus Quirkus **Disability Advocacy** Resource Unit (DARU) **Deakin University Emerson School Epilepsy Foundation of Victoria Ethnic Communities** Council of Victoria Footscray Primary School Frankston Special **Developmental School Gateways Support Services** Glen Eira City Council Gymnastics Victoria

HealthWest Partnership Holmesglen - Chadstone Campus Hume City Council iCare Special Needs Group Inc. Inspired Carers Jacana School for Autism Latrobe Community Health Service The LEAP Centre Mackillop Family Services Manor Lakes College Marnebek School Melbourne City Mission Melbourne Polytechnic Melton City Council Migrant Resource Centre MOIRA Monash Special **Developmental School** Monash University Moreland City Council **MPower** Murdoch Children's **Research Institute** MyTime National Disability Services Noah's Ark Inc. North East Multicultural Association (NEMA) Officer Specialist School Pinarc Disability Support

Point Cook ASD Network **Rights Information and** Advocacy Centre (RIAC) RMIT Scope South East Disability Inclusion Network Southern Autistic School Southern Chinese Carers Group Springvale Park Special **Developmental School** St Thomas the Apostle Primary School Sunbury Community Health Centre Sunshine Special **Developmental School** The Royal Children's Hospital Think Grow Connect Tweddle Child and Family Health Service Uniting Wimmera Victorian Advocacy League for Individuals with Disability (VALID) Very Special Kids Victorian Council of Social Service (VCOSS) Warringa Park School Wyndham City Council Yarrabah School Yooralla MyTime Zoos Victoria

### Department of Education and Training

Department of Health and Human Services Percy & Ruby Haddy Foundation (via Equity Trustees)

Gandel Philanthropy

Anna White Trust (via Perpetual Philanthropy)

Estate of the Late Harry Leslie Howden Bequest (via Perpetual Philanthropy)

#### ACD Annual Report 2017–18



### **Final Word**

The final word goes to our families:

"ACD Support Advisors have lived experience with disability. They can understand our challenges and by sharing their knowledge can help parents in similar situations to advocate for themselves." "The ACD team provides extensive continual support and help the advocating process. They are extremely resourceful and knowledgeable. I do not know where I would be without their support."





Association for Children with Disability (ACD) 1/587 Canterbury Road SURREY HILLS VIC 3127 Phone 03 9880 7000 or 1800 654 013 (regional callers) Text 0484 687 494 Email mail@acd.org.au Web www.acd.org.au ABN: 39 835 407 788



### Join Us

Become an ACD member and support our vision of children with a disability having the same rights and opportunities as all Victorian children.

Join the ACD community for:

- Updates on the NDIS, disability services, education and recreation
- Input into government policies that affect your child and family
- FREE family events and activities

Parents and professionals can access ACD services across Victoria through our:

#### **Advocacy Support Line**

Call us for information and support on any disability issue. Phone (03) 9880 7000 or 1800 654 013 (regional callers) Text 0484 687 494

#### Workshops

Learn new skills and expand your knowledge and confidence at an ACD workshop.

#### Parent support groups

Talk to other parents and build your support network by joining a parent support group.

#### **Online resources**

Find information about education, NDIS planning, disability services, and more.

#### For more information go to our website www.acd.org.au