



Association for
Children with a
Disability

Support Educate Influence Achieve

Regional Quick Guide

South Western Non-Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013 (rural callers)** or visit **www.acd.org.au**. If you need a language interpreter phone **13 14 50**.

The South Western non-metropolitan region includes the Local Government Areas (LGA's): Ararat, Ballarat, Colac-Otway, Corangamite, Greater Geelong, Glenelg, Golden Plains, Hepburn, Hindmarsh, Horsham, Moorabool, Moyne, Northern Grampians, Queenscliffe, Pyrenees, Southern Grampians, Surf Coast, Warrnambool, West Wimmera and Yarriambiack.

*Services listed include the above LGA's unless otherwise specified.

The National Disability Insurance Scheme (NDIS) is being introduced in stages from July 2013. In Victoria, the trial stage in the Barwon area commenced for residents living in the LGA's of City of Greater Geelong, Colac Otway Shire, Borough of Queenscliffe and the Surf Coast Shire. You will need to meet certain requirements to access the NDIS. **We have a separate guide for families living in the relevant LGA's covered by the NDIS.**

Use the NDIS Access Checklist <https://myplace.ndis.gov.au/ndisstorefront/ndis-access-checklist.html> for assistance in determining your eligibility for NDIS. For further information visit www.ndis.gov.au, email enquiries@ndis.gov.au or call 1800 800 110.

Parent Support

Regional Parent Support Coordinator

Ballarat

Rebecca Paton
Pinarc Disability Support
Phone Central Intake **5329 1398**
Email rpaton@pinarc.org.au
www.pinarc.org.au

Geelong/Colac

Carolyn McDiarmid
Gateways
Phone **5221 2984**
Email Carolyn.mcdiarmid@gateways.com.au
www.gateways.com.au

Horsham

Judie Howie
Wimmera Uniting Care
Phone **5362 4042**

Email judyh@wuc.org.au
www.wimmera.unitingcare.org.au

Warrnambool

Sandy Joyce
Mpower
Phone **5561 8111**
Email sjoyce@mpower.org.au
www.mpower.org.au

Child and Adolescent Mental Health Service (CAMHS)

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

(Corangamite-South, Golden Plains-South West [part])
Phone **5226 7410**

(Corangamite North, Glenelg, Southern Grampians, Moyne & Warrnambool)
Phone **1800 808 284**

(Ararat, Ballarat, Golden Plains-North West & Golden Plains-South West [part –includes Dereel town], Northern Grampians, Hepburn, Hindmarsh, Horsham, Moorabool, Pyrenees, West Wimmera & Yarriambiack).
Phone **1300 661 323**

www.health.vic.gov.au/mentalhealth/camhs/index.htm

Child care

Child Care Access Hotline
Phone **1800 670 305**

Continence Support Services & Assessment Clinics

National Continence Helpline
Phone **1800 330 066**
www.continence.org.au

Community Connections – Warrnambool (Colac Otways, Corangamite, Glenelg, Greater Geelong, Moyne, Queenscliff, Southern Grampians, Surf Coast, Warrnambool)
Phone **1300 361 680**

South West Health Care (Assessment Clinic)
Phone **5563 1666**

Helen Street
(Corangamite, Glenelg, Moyne, Queenscliff, Southern Grampians, Warrnambool)
Phone **5278 9211**

Queen Elizabeth Centre – Ballarat
(Ararat, Ballarat, Golden Plains, Hepburn, Hindmarsh, Horsham, Moorabool, Northern Grampians, West Wimmera, Yarriambiack)
Phone **5320 3795**

South West Health Care (Assessment Clinic)
Phone **5563 1666**
www.swarh2.com.au/swh/

Counselling Support Services

Carers Victoria
Carer Advisory Line - **1800 242 636**
www.carersvictoria.org.au

Family Relationship Support for Carers
Phone **1300 303 346**

www.each.com.au/family-relationship-service-for-carers/

Department of Education and Training (DET)

Phone **5337 8444** (Ballarat)
Phone **5225 1000** (Geelong)
www.education.vic.gov.au/about/department/structure/Pages/southwestern.aspx

Disability Services

National Disability Insurance Scheme (NDIS)
Phone: **1800 800 110**
www.ndis.gov.au
My Access Checker:
www.ndis.gov.au/my-access-checker

Department of Health and Human Services (DHHS)

Disability Client Services –Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability

Mackillop Family Services -Geelong
(Colac-Otway, Greater Geelong, Queenscliffe, Surf Coast)
Phone **5278 9211**
www.mackillop.org.au

Oz Child
(Corangamite, Glenelg, Moyne, Southern Grampians, Warrnambool)
Phone **1300 361 680**
www.ozchild.org.au

PINARC Disability Support -Ballarat
(Ararat, Ballarat, Golden Plains, Hepburn, Hindmarsh, Horsham, Moorabool, Northern Grampians, Pyrenees, West Wimmera, Yarriambiack)
Phone **5329 1300**
www.pinarc.org.au

Wimmera Uniting Care
(Horsham, Hindmarsh, Northern Grampians,
West Wimmera, Yarriambiack & parts of
Ararat and Buloke)
Phone **5362 4000** (Horsham)
Phone **5358 7400** (Stawell)
www.wimmera.unitingcare.org.au

Early Childhood Services

Early Childhood Intervention Services (ECIS)
Central Intake. Central Intake will determine
whether your child is eligible for ECIS and
make a referral to an ECIS agency.
Phone **9291 6500**
www.education.vic.gov.au/childhood/provider/s/needs/Pages/southwesternecis.aspx

ECIS Flexible Support Packages

Gateways
Phone **5221 2984**
www.gateways.com.au/main.htm

Pinarc Support Services
Phone **5152 0052**
www.pinarc.org.au

MPOWER
Phone **5561 8111**
www.mpower.org.au

Local Government – Home and Community Care (HACC)

Rural City of Ararat
Phone **5355 0200**
www.ararat.vic.gov.au

Ballarat City Council
Phone **5320 5629**
www.ballarat.vic.gov.au

Corangamite Shire
Phone **5593 7100**
www.corangamite.vic.gov.au

Glenelg Shire Council
Phone **5522 2204**
www.glenelg.vic.gov.au

Golden Plains Shire Council
Phone **1300 363 036** or **5220 7151**
www.goldenplains.vic.gov.au

Hepburn Shire Council
Phone **5345 8399**
www.hepburn.vic.gov.au

Hindmarsh Shire Council
Phone **5391 4444**
www.hindmarsh.vic.gov.au

Horsham Rural City Council
Phone **5382 9795**
www.hrcc.vic.gov.au

Moyne Shire Council
Phone **5568 0555**
www.moyne.vic.gov.au

Moorabool Shire Council
Phone **5366 7100**
www.moorabool.vic.gov.au

Northern Grampians Shire Council
Phone **5358 7590** (Stawell)
Phone **5495 1500** (St Arnaud)
www.ngshire.vic.gov.au

Pyrenees Shire
Phone **5349 1100**
www.pyrenees.vic.gov.au

Shire of Southern Grampians
Phone **5551 8480**
www.sthgrampians.vic.gov.au

Warrnambool City Council
Phone **1300 003 280** or **5559 4800**
www.warrnambool.vic.gov.au

West Wimmera Shire Council
Phone **5585 9900**
www.westwimmera.vic.gov.au

Yarriambiack Shire Council
Phone **5398 0107** or **0417 036 279** (AH)
www.yarriambiack.vic.gov.au

Preschool Field Officers (PSFO)

Gateways Support Services
(Colac-Otway, Greater Geelong, Queenscliffe,
Surf Coast)

Phone **5221 2984**

(Glenelg, Southern Grampians)

Phone **5571 9114**

www.gateways.com.au

PINARC Disability Support -Central Intake
(Ararat, Ballarat, Hepburn, Golden Plains,
Moorabool, Pyrenees)

Phone **5333 4721**

www.pinarc.org.au

Warrnambool City Council
(Corangamite, Moyne & Warrnambool)

Phone **5564 7800**

www.warrnambool.vic.gov.au

Wimmera Uniting Care – Horsham
(Hindmarsh, Horsham, Northern Grampians,
West Wimmera, Yarriambiack)

Phone **5382 6789**

www.wimmera.unitingcare.org.au

Koorie Early Childhood Field Officer

Phone **5337 8444** (Ballarat)

Phone **5225 1000** (Geelong)

www.education.vic.gov.au/about/department/structure/Pages/southwestern.aspx

Recreation

Disability Sport & Recreation

Phone **9473 1033** (General enquiries)

Sportrec Access Line: **1800 234 648**

www.dsr.org.au

Leisure Networks

Phone **5222 3911**

www.leisurenetworks.org

Nican

Phone **1800 806 769**

www.nican.com.au

South West Sport

Phone **5561 1689**

www.southwestsport.com.au

Sports Central

Phone **5331 6966**

www.sportscentral.org.au

Wimmera Regional Sports Assembly

Phone **5382 4599**

www.wrsa.org.au

VICSRAPID (Victorian Sport & Recreation
Assn. of Persons with an Intellectual Disability
Inc)

Phone **9926 1380**

www.vicsrapid.syte.com.au

Respite care

Commonwealth Respite and Carelink Centre
(CRCC)

Phone **1800 052 222** Free call

Phone **1800 059 059** (AH)

www9.health.gov.au/ccsd/index.cfm

Grampians Respite

www.grampiansrespite.org.au

Respite Barwon South West

www.respitebarwonsouthwest.org.au

Respite Victoria

www.respitevictoria.org.au

Other Respite care

Grampians Community Health Centre
(Ararat & Stawell)

Phone **5358 7400**

www.grampianscommunityhealth.org.au

Interchange -Oz Child Western Districts
(Warrnambool, Glenelg, Moyne, Southern
Grampians, Corangamite)

Phone **1300 361 680**

www.ozchild.org.au

Interchange -PINARC Disability Support
(Ararat, Ballarat, Golden Plains, Hepburn,
Moorabool, Pyrenees)

Phone **5329 1347**

www.pinarc.org.au

Interchange -Wimmera UnitingCare

Phone **5362 4000**

www.wimmera.unitingcare.org.au/

Wimmera Community Options –Horsham
(Wimmera region)
Phone **5381 9336**
www.wimmerahealth.com/about-us/services/wimmera-community-options

Sibling Program Directory
www.acd.org.au/siblings/directory.htm

Statewide Equipment Program (SWEP)
Phone **1300 747 937**
swep.bhs.org.au

Young Adults
Department of Human Services (DHS)
Disability Client Services Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs