

The information maze

The service system is complex and confusing



“At first, I was overwhelmed with all the information. Gradually, I learnt to sift through it all and work out what was relevant and what wasn’t.”

Some services are fully funded and administered by the Victorian Government (state). Others are fully funded by the Australian Government (federal). Some receive a combination of state and federal funding.

Most local governments also provide services for families of children with a disability.

There are also community organisations that provide services with the support of government funding.

Finding your way

It can sometimes take a lot of time to find your way ‘through the maze’ to the information you need. Thankfully, this task is made easier with the help of services that specialise in providing information.

Putting it all together

As parents, we need to develop skills, and find the time and energy, to piece together the information most relevant to us and our family.

Often the best results are achieved by seeking information from a range of sources, rather than relying on one professional or service provider.

It takes time to explore all the options, but the effort is usually worth it.